**June 2021**

**Executive Directors Report**

**Community Outreach Efforts:**

We had the opportunity to volunteer with other members of the business community at the Utah food bank. We had a good time lending a helping hand to this great cause. We will be looking for other service projects as part of our new outreach initiative to stay a relevant and active part of the community. “The best way to know the needs of the community is to serve the community!”

**End of State FY new Budget:**

Carol and I have been busy making sure all is in compliance for the end of the State Fiscal Year. We’re making sure all funds associated with our state grants are spent down to within 10% and that next year’s budget is set up and submitted into the state for approval. Once we get an okay from them, we will present it to the Board for approval. (Most likely by next board meeting.)

**CARES Act funding**:

We were so excited to hear that the CARES Act funding had been extended through to September of next year. This provides us the opportunity to continue to support the Hope Reigns mental health program that offers an eight-week therapy group that assists those with disabilities who are struggling due to issues connected with the pandemic. Likewise, we can continue to support Crimson Counseling who help youth with other mental health/behavioral issues arising or heightened because of the pandemic.

**Staff updates:**

We are in the process of doing staff goal reviews. At the start of each new Fiscal Year every staff member sets two goals to work on for the year. These goals are meant to challenge staff and help with our strategic plan. I encouraged all staff to make one of their goals pertain to outreach this year and so far, they have all done very well. The percentage of completed goals will dictate the percentage of merit increase received.

**Building updates:**

The office space we have had in Hurricane is being taken over by another organization, so we had to look for another space fast. Fortunately, we were able to find another spot on the upper floor of the same building for close to the same price. It has an odd point of entry but is space enough for Jill and comes with the limited use of a meeting space down the hall. With very little options in the Hurricane area, we were relieved to have found a spot to move our Hurricane location. We’ll vote on lease signature at current board meeting.

Consumer Survey Report: Prepared by Sharrie Mora

**APRIL 2021 WRITTEN ANSWERS TO**

**QUESTION 9 -HOW DID STAFF HELP YOU THE MOST?**

* **By genuinely caring about assisting with my disability**
* **Getting the process for a ramp for my house.**
* **Sticky dots and reading glasses**
* **Being there for moral support and to just talk and have fun!**
* **Provide what was needed for my Mom to be mobile in her house after her stroke.**
* **Brenda McKee found a silver, light weight walker, where it had**

**Material covering the seat, butterflies all over it, a large basket and it folded.**

* **They have not helped me with anything.**
* **They have encouraged me to get involve in various social activities and helped me to realize my talents to become ore involved in the community.**

**QUESTION 10. How can RRCI improve our services to help you more?**

* **Continue to improve and institute new things.**
* **I think they are doing fine.**
* **For support and be friends.**
* **Brenda McKee drove me the Sr. Center for my Covid shot, also had to give up my two cats and she gave me felix my robot cat. Wonderful to have.!!**
* **I have wanted to get some repairs done on my mannul wheelchair and my wheelchair lift and have been told that there is process involved in getting these services. I am not sure what this process is.**

**QUESTION #11----PLEASE SHARE ANY OTHER THOUGHT YOU MAY HAVE ABOUT YOUR EXPERIENCE WITH RRCI AND STAFF?**

* **They are great.**
* **It is comforting to know I can access help. I appreciate Valerie’s help.**
* **They are amazing people and came about the community and want to help those that are in need of help.**
* **I appreciate and am thankful that here is such a service in our**
* **Community and that I was given recommendation to you. Very helpful. Thank you.**
* **All experiences have been very positive prior to Covid am. Looked forward to Wednesday nights. The ladies truly care for those who attend.**
* **RRCI has provided me with 3 or 4 scooters. A lift chair, transportation, robo cat, listening ears, lots of support groups and crafts as well .**
* **Staff at the center has helped me realize my talents and how I can help others in the disability community. They have helped me with self esteem issues and contacting services in the community where I can get additional help.**