**November 2018**

**Executive Directors Report**

**Pre-ETS Youth Program Audit**

Please find audit results in a separate document in your packet

**APRIL Conference**

Barb and Brenda’s presentation evaluation results in separate documents

**Blind Train the Trainer Grant Awarded**

**Program Overview**

Through DWS-USOR-DSBVI contract funds, RRCI employs two Independent Living Coordinators who specialized in working with the Older Blind population in Washington, Kane, Iron, and Garfield Counties. These staff are well trained in providing supports and services to consumers regarding living independently with blindness or visual impairments. The needs of this community have as much uniqueness as each consumer. The two staff members do their best to meet each consumer where they are and to provide hope for a future that can, on the outset, seem dismal.

One way to keep consumers connected to their world is through assistive technology. A new piece of technology or equipment can be complex to learn and my take hours of one to one support for the consumer to become proficient and confident in its many uses. This program will provide direct instruction to RRCI’s two staff members so that they will have the skills to ensure that the technology is used by the consumer to its fullest extent. Specific technology will include the following: Ruby, iPad with screen reader, Victor Reader Stream, NVDA, Zoom Text, JAWS, Window Eyes, KNFB Reader App. Additionally, a comprehensive training opportunity is available to ensure these staff can broaden their understanding to relate more proficiently with those with blindness or visual impairments.

**Amount Requested: $3,896**

**Amount Awarded: $2,900**

**Building Update**

Keystone has committed to launch this week

**Consumer Surveys**

October 2018

Question # 9

How did staff help you the most?

Being available always and having answers/solutions always.

Very informative, compassionate caring, available, knowledgeable

By being supportive and helping me get the things I need to help with my disabilities

With magnifying machine, activities, products

Helped me get hearing aids in a quick manner

Always consistent with calendar updates, communication and rides to and from as needed.

Got us a walker and wheelchair

Still have not replaced batteries, because too expensive approx. $150 to $180. So

I ‘ll probably just wait till Spring

Question # 10

How can RRCI improve our services to help you more effectively?

Continue doing what they are doing.

To me, they already are wonderful in what they do and always in a timely manner

Now would like to get book reader on a machine.

RRCI does a fantastic job. I feel there really is no need for improvement.

If you know cheaper price let me know. Battery Depot had some a little, but no warranty, cheaper but I was advised by two sources not to purchase there.

Question # 11

Please share any other thoughts you may have about your experience with RRCI and staff?

Since starting RRCI, I feel hopeful, empowered, like someone understands and I am not alone! Sincere appreciation and gratitude. Thank you Renae, Jerry and everyone!!

I don’t know what I would have done without their help and support. All that I have had contact with are the nicest and most productive and kindest group I’ve ever worked with! Thank you

Very nice and helpful.

Allison and staff have been wonderful! Everyone is professional, consistent and the activities are fun but most importantly are always centered around goals previously set for our children. Thank you.

Very pleasant staff. Appreciate the follow up.

This service was taken care for us by a friend according to her the service was excellent. We appreciate that very much.

I thank you for your help.